

### **REGISTRATION**

# How to find an in-network provider

Before receiving care from a new provider, it is important to find out if the provider is In-network with your insurance. If this step is skipped and the provider is not in-network with your insurance, it could mean unexpected bills.

# 4 Steps to look for in-network providers

#### STEP



Log into My Collective™ (<u>my.collectivehealth.com</u>) and open the Get Care tab.

#### **STEP**

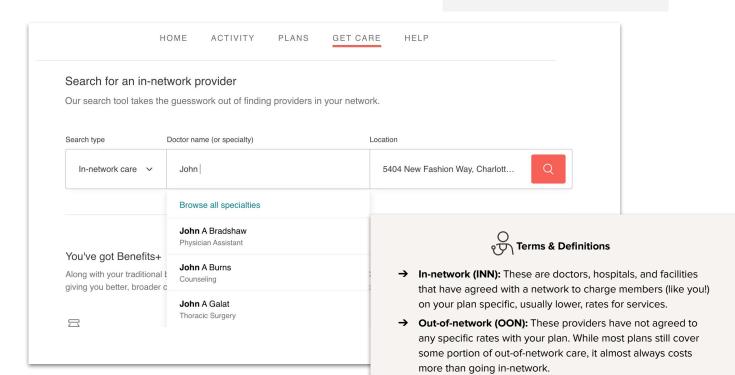


Select the search type: **in-network care.** Enter the name of a doctor or the kind of doctor that you're looking for.

Tip: For the best results, select a type of care from the specialty menu.

**On the app**: the specialty menu is below and search bar.

On a desktop computer: click the search bar and select "browse all specialties" from the drop-down menu.



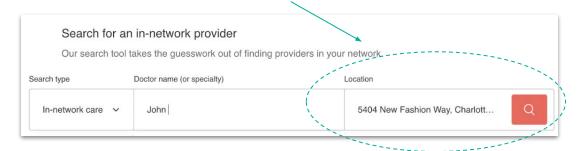
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#### STEP



Get Care searches for providers located near the address in your My Collective account. To search for care somewhere else, enter the location into the search bar.



### STEP



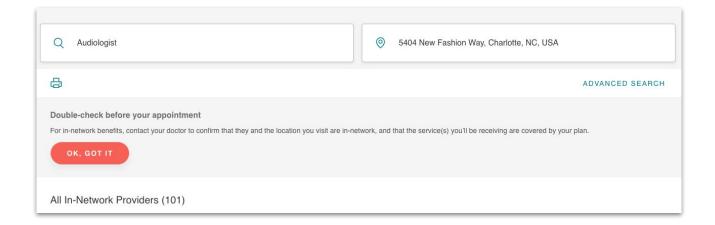
Browse through the in-network results on the map or the list. To see more details about a provider, click on their name.

Tip: Keep an eye out for the **Accepting new patients** label.

# Customize your search

You can filter provider results by language, gender, and if they're accepting new patients.

- On the Collective Health app: tap Filter & Sort
- On my.collectivehealth.com: click Advanced Search



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